



HOUSE RULES

Welcome to Kulturama Museum of Human Evolution!

By entering Kulturama, you recognise the house rules, which are binding for all visitors. These rules are intended to ensure a pleasant visit for our guests and to guarantee the safety of all persons and objects. We therefore ask you to keep conversations quiet and not to let children run around. The house rules are available at reception and are published on kulturama.ch/en

Bags, backpacks, umbrellas, personal items

- Handbags up to A4 format (8.27 x 11.69 inches / 21 x 29.7 cm) are permitted in the museum, provided that no drinks or food are carried. In case of doubt, the staff will decide.
- Backpacks and large bags or objects must be deposited in the cloakroom in the basement floor. Lockers are available with a deposit of CHF 2. Larger items can be handed in at reception.
- The locker must be emptied before leaving the museum. All lockers are emptied after the museum closes.
- Kulturama accepts no liability for the loss of personal items or for items and valuables left in the cloakroom and lockers.
- Items left behind will be stored in the museum for six months and then disposed of.

Food and beverages

- Food and drinks may be consumed in the seating area of the foyer. A drinks/snack vending machine and a coffee machine are available.
- Food and drinks are not permitted in the exhibition rooms (including baby food, breastfeeding is permitted).

Photo and video recording

- Photography and video recordings are only permitted for private purposes (without flash / tripod / selfie stick).
- Professional photo, film and sound recordings for commercial purposes (media, advertising) are only permitted on request and with a permit. Contact: medienstelle@kulturama.ch
- Video and sound recordings during events are not permitted.
- Photographs and video recordings may be made during public events, which may be published for marketing purposes and on third-party media. By participating in the events, the persons present consent to publication free of charge without the need for an express declaration from the persons concerned.

Strollers

- Strollers may be taken into the museum if the current number of visitors allows. Large bags must be removed and deposited in the lockers. Please note that food and drinks may not be taken into the museum. Bicycle trailers are prohibited.

Children

- A visit to the museum is recommended from school age accompanied by an adult. Of course, we also welcome pre-school children. However, they require particularly close supervision and explanations from an adult. The museum should not be confused with a playground.
- Children are under the responsibility and supervision of their parents or an adult careperson.
- Family tours and special workshops for children are offered. Information: kulturama.ch/events
- There is a changing table in the wheelchair-accessible toilet in the foyer (ground floor).

Dogs

- Animals may not be taken into the museum. This does not apply to assistance dogs. A fenced-in dog area with a dog kennel is available for four-legged friends. Please contact the museum before your visit. Contact: mail@kulturama.ch

Parking spaces

- Two parking spaces (one disabled parking space) are available in front of the main entrance for visitors for the duration of their stay.

Events

- Children can only take part in guided tours and workshops under the supervision of an adult. Please note the age recommendations.
- During guided tours and events, all visitors are requested to behave quietly and considerately in the relevant exhibition room.

Groups and schools

- Teachers are responsible for their class during the entire visit. School classes and groups must be booked in advance. Contact: mail@kulturama.ch
Groups guided by others are only permitted with prior authorisation. Contact: mail@kulturama.ch
- The foyer can be used during the breaks and can be booked for lunch break in advance and upon availability. Teachers are responsible for ensuring that the foyer is left in a tidy condition (cleaning materials are provided).

Premises

- Smoking is prohibited in the building. An ashtray is available at the entrance to the building.
- Passages and emergency exits must be kept clear both inside and outside.
- The exhibition rooms are under video surveillance for security reasons. The recordings are regularly deleted.
- Visitors are liable for all damage caused by them, both to exhibition objects and to the museum's facilities and parts of the building.

In the event of repeated or gross offences, the staff are entitled to expel someone from the premises without refunding the entrance fee.

Thank you very much for your understanding and co-operation. We wish you a pleasant stay.

KULTURAMA
Museum of Human Evolution

Zurich, 25 July 2024