HOUSE RULES

Dear visitors,

By entering Kulturama, you agree to follow the house rules, which apply to all visitors. These rules are in place to ensure a pleasant and safe visit for everyone. We ask you to keep noise to a minimum and ensure children do not run around. The house rules are available at the reception and are also published on our website kulturama.ch/en.

Bags, Backpacks, Umbrellas, Personal Items

- Handbags up to A5 format (21 x 14.8 cm or 8.3 x 5.8 inches) are allowed, as long as they do not contain food or beverages. If the size is in doubt, the staff will decide.
- Backpacks and large bags or objects must be deposited in the cloakroom on the basement floor where lockers are available. Larger items can be handed in at the reception.
- The locker must be emptied before leaving the museum. All lockers are emptied after closing time.
- Kulturama is not liable for the loss of personal belongings, nor for items left in the cloakroom or lockers.
- Lost items will be kept for six months and then disposed of.

Food and Beverages

- Food and beverages are allowed in the seating area of the foyer. A vending machine for snacks and drinks, as well as a coffee machine, are available.
- Eating or drinking is not permitted in the exhibitions (including baby food, though breastfeeding is permitted).

Photography and Video Recording

- Photography and video recording for private use are allowed (without flash, tripod, or selfie stick).
- Professional photo, film and sound recordings for commercial purposes (e.g., media or advertising) are allowed only with prior approval. For requests, contact medienstelle@kulturama.ch
- Video and sound recordings during events is not permitted.
- Photos and videos may be taken during public events and used for marketing purposes, including on third-party media. By attending, visitors consent to the use of their picture without requiring an additional declaration.

Strollers

- Strollers are permitted in the museum, depending on visitor numbers. Large bags must be stored in lockers.
- Bicycle trailers are not allowed but can be parked in the designated area outside the entrance.

Children

- The museum is recommended for school-aged children, accompanied by an adult. Pre-school children are welcome but require close supervision and explanation. Please note, the museum is not a playground.
- Children are the responsibility of their parents or an accompanying adult.
- Family tours and special workshops for children are available. For more information, visit: kulturama.ch/events.
- A changing table is available in the accessible toilet on the ground floor.

Dogs

- Pets are not allowed in the museum, with the exception of assistance dogs.
- A fenced dog area with a kennel is available for visitors' dogs. Please contact the museum in advance: mail@kulturama.ch.

Parking Spaces

- Two parking spaces (including one disabled space) are available in front of the main entrance for the duration of your visit.

Events

- Children may only attend guided tours and workshops under adult supervision. Please check age recommendations.
- Visitors are asked to behave quietly and respectfully during guided tours and events.

Schools and Groups

- Teachers are responsible for their students throughout the visit. School and group visits must be booked in advance. Contact: mail@kulturama.ch
- Groups guided by external parties require prior approval. Contact: mail@kulturama.ch
- The foyer can be used for breaks and can be booked for lunch breaks, subject to availability. Teachers are responsible for leaving the foyer in a tidy state (cleaning materials provided).

Premises

- Smoking is prohibited within the building. An ashtray is provided at the entrance.
- Passages and emergency exits must remain clear at all times.
- Exhibition rooms are under video surveillance for security purposes. Recordings are regularly deleted.
- Visitors are responsible for any damages caused to exhibition items, museum facilities, or parts of the building.

In the event of repeated or serious breaches of the House Rules, the staff members are entitled to expel someone from the premises without refunding the entrance fee.
In case of repeated or serious breaches of the house rules, museum staff have the right to remove individuals from the premises without refunding the entrance fee.

Thank you for your understanding and cooperation. We hope you have an enjoyable visit.

KULTURAMA
Museum of Human Evolution

Zurich, 22 October 2026